

Kenneth Poston

I am an IT professional with 20+ years of experience in networking, telecommunications, hardware installation, software development, mechanical engineering and repair. Mywebext.com Code: Resume

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EXPERIENCE

KPC Carpentry LLC, Waxhaw NC — Carpenter

June 2016 - PRESENT

I offer part-time assistance in Tile Work, Painting, Drywall, Framing, Electrical, and Plumbing for a small, family-run business.

General Construction

- Installed Windows, Doors, Cabinets, Light Fixtures and Shelving.
- Created structures from wood, insulated rooms, installed drywall, and painted.
- Stocked, organized, and maintained company vehicles.
- Worked at height on lifts, ladders, and scaffolding for extended periods of time.
- Learned the general layout, code, and building practices of existing buildings, homes, structures, and construction projects.
- Worked with various hand tools and power equipment.
- Learned to read and interpret blueprints.
- Observed OSHA rules, regulations, and procedures.
- Worked directly with customers to construct a quality final product.

AT&T, Charlotte NC — Wire Technician

October 2008 - February 2015

I participated in the initial launch of AT&T's advanced Fiberoptic internet and cable TV service. My duties encompassed the full installation of Fiberoptic Television, VoIP, and Internet Services. Additionally, I contributed significantly to the development of a software platform called Workflow Engine, previously referred to as UCOM. .

Prince Telecom, Charlotte NC — Independent Sub-Contractor

October 2002 - August 2008

I began my IT career in Telecommunications, working as an Independent Contractor for Time Warner Cable via Prince Telecom. Subsequently, I secured additional contracts with DirectTV and Dish Network. My duties encompassed the complete installation of Cable Television, Satellite, VoIP, Security, and Internet Services.

Telecommunications

SKILLS

Computer Programming.

Website Design.

Engineering.

Machining.

Welding.

AWARDS

**2013 AT&T Intellectual
Property Award! (UCOM)**

LANGUAGES

English, Spanish

- Assisted in software development and prototyping of AT&T's first-ever Workflow Engine formally known as UCOM.
- Set up account usernames, privileges, content filters, and parental controls.
- Installed modems for coax, fiber, and cat5 networks.
- Configured switches and routers for customized LAN setups.
- Networked various devices and peripherals including fax machines, tablets, and printers.
- Installed computer hardware such as internal modems and Wi Fi adapters directly inside computers.
- Spliced fiberoptic lines to connectors
- Created custom cat5 and coax patch cables.
- Configured security systems to work with both VOIP and POTS telephone systems.
- Configured public IPs for POS systems, security systems, gateways, and corporate servers.
- Performed software upgrades, security installs, and manual virus removals directly through the registry.
- Installed all required Network mediums from the outside source to establish customers with service via; satellite systems, coaxial taps, VRADs, and fiber nodes.
- Performed customer education and new employee training.
- Reported for calls daily and kept appointments as scheduled.

EDUCATION

CPCC, Charlotte NC — *Partial Associates*

August 2001- November 2001

Basic Computer Fundamentals and Engineering (Computer Science).

UCCC, Monroe NC — *Trade School*

August 1999 - June 2000

Network Administration Novell Netware 4.11 Certificate.

Parkwood HighSchool, Waxhaw NC — *High School*

August 1996 - June 2000

Graduated 3.4GPA.

PROJECTS

UCOM, AT&T Workflow Engine — *Software*

2013 -2014

A communication platform that kept technicians up to date and in sync with management.